



NEW ENGLAND CENTER FOR HOMELESS VETERANS

EDUCATION | SUPPORT | EMPLOYMENT | HOUSING

Veterans Success Case Management

A diverse team of experienced Case Managers work directly with Veterans assisting with referrals, supportive services, guidance, and individual service plans for housing, training, health care, family reunification, and substance abuse. The Case Managers bring a variety of expertise working with complex issues of homelessness.

NECHV Orientation: All new and returning Veterans attend an orientation program conducted by Veteran Success. Orientation introduces and provides detail to Veteran residents about the variety of services available to them at NECHV.

Home Front Program: This program is a Housing First Supportive Housing Program that provides permanent housing to chronically homeless Veterans. This program targets those Veterans with the greatest barriers, it promotes independence, empowerment, and ultimately improves the quality of life for our Veterans. Intensive case management is provided.

NECHV SRO Support: Veteran Success provides case management for former transitional residents of the Center who now reside in the John Moakley apartments (SRO's) within our 17 Court Street building. Case Manager assists with medical and mental health referrals, family interventions, and tenant landlord resolutions.

Transitional Housing Program: Case Managers meet with residents to establish goals, follow up bi-weekly to ensure residents are working toward objectives, makes changes in service plans, provides support, referrals, and delivers the best quality of services and care to our Veterans.

Woman's Dorm: The dorm consists of 16 permanent beds and four temporary beds. Case Manager checks dorm area daily for residents with medical passes, provides guidance and support to our female Veterans when necessary. Case Manager also conducts monthly dorm meetings, checks dorm cleanliness, and orders supplies

**For more information contact Helen Wooten, Director Veteran Success,
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